Post Tuition Fees with Parent Portal Enrollments



Permissions control the ability of your Users to see certain data and take specific actions. Before moving forward review User Permissions for Posting Tuition Fees.

When your organization is using the **Parent Portal**, and you allow parents to enroll their children in classes through their portal, you have the option to automatically post the tuition fees for those classes to the family's account.

The fees posted will include any **discounts** or **prorating** you offer based on your Tuition Settings. The calculation also takes into consideration any existing enrollments in the family record and will use that information when applying multi-class and multi-student discounts.



With portal enrollments, no tuition fees will be posted to families with a current**Family Fixed Fee** or **Student Fixed Fee**. The parent is notified that your staff will be reviewing the account and your organization receives a confirmation that advises that a Fixed Fee may need to be updated.

Required Settings

There are several settings (Parent Portal and tuition) that must be defined before you can post tuition fees with Parent Portal enrollments. From the *Gear (icon) > Settings > Parent Portal > Settings (tab)*:

- Activate the Parent Portal
- Display classes and enrollment options

	Activate Portal 🕑
ī	Display the following:
	Transactions 1
	🖉 Students 🔽
	🖉 Classes 🔽
	🖉 Enroll 🚺
	Event Registration ??

Class Enrollment Settings	
Enroll Students	•

• Allow parents to enroll students

From the Gear (menu) > Settings > Tuition & Discounting > Tuition Fee Settings > Manage Fee Settings (button)

• Manage how and when tuition fees are posted

	TUITION FEE SETTINGS Manage how and when tuition fees are posted to your customer accounts.	
\smile	Manage Fee Settings	

How it Works

Once a parent has finished selecting all classes to enroll their students in and has clicked *Checkout Now*, Jackrabbit will calculate the tuition fees.

The parent is then taken to the *Your Cart* page where they are able to review the fees that will be posted to their account.

Y	our Cart (2	1)	
Tumbling L3 - Wed 7pm WHO FEE Livy Wallace 85.00			×
Class & Event Fees			
Discounting & Proratir TOTAL DISCOUNTS -22.75	ng 🗸		
MULTI-STUDENT MULTI-CLASS PRORATION n/a -1.50 -21.25	FAMILY DISCOUNT n/a		
0.00 Total Enrollment Fees 62.25			

In the example shown above Livy was enrolled in Tumbling L3 through the Parent Portal. She is currently enrolled in another class, therefore a multi-class discount was applied to the tuition fee for Tumbling L3 (her second class). The fee was also prorated because Livy was enrolled in the tumbling class partway through the Billing Cycle.

When the parent accepts the fees, they will see a screen confirmation. The family's account is instantly updated and the tuition fees for the enrollment are visible in the portal and in Jackrabbit.

Fees in the Parent Portal

DASHBOAR	D 🗏 BILLING &	PAYMENTS	CLASSES 8	X EVENTS	▶ SPOT	TV 🏲	=
		Acc	count				
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		Livy	Wallace ivy@gmail.com				
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STUDE	NTS BILLING & F	PAYMENTS	CONTACTS	SETTING	IS PC	OLICIES	
			Quicklin	ke			
Current Balance				PAYMENT M	1ETHODS		
PAY NOW				RANSACTION			
				MENT SCHED			
RECENT	ACTIVITY						
DATE	TYPE	METH	DD AMO	DUNT	PAID	BALANC	E
03/11/2022	Tuition Fee		62.2	_		606.50	

The fees are shown in the Parent Portal under Billing & Payments > Recent Activity.

Fees in the Family Record

Fa	ami	ily: ˈ	Wallace	l											
+	RETU	JRN	SAVE CHAN	GES 👕 DE	LETE										
Mak	œ Sale/	Post Fee	s Payment	Refund State	ment A	Add Student A	Add Contact	Archive Famil	y Family	Name Email	Push Notifie	cation Email	Schedules	Merge Family	
Su	mmar	/	Contacts	Classes	Events	Transactions	Billing Ir	nfo Mi	sc	Notes (0)	Files (0)				
		action Hi ance 60	6.50	napplied Credits &				Unpaid		Legend	FEE/CHAI		MENT/CREDIT		UNAPPLIED CRED
			Date	Type	Orig Amt	Disc Amt	Amt	Amt	Balance	Note		Cat1	Student	Class/Event	User
	Î	s	3/11/2022	Tuition Fee	85.00	22.75	62.25	62.25	606.50	March, Multi-Cla Disc=1.50, Prora	ss ted=21.25	Gymnastics	Livy Wallace	Tumbling L3 - Wed 7pm	Portal - wallacelivy@gmail.cor