

Trial Enrollment During Online Registration

If you want to use Jackrabbit's [Trial Enrollments](#), you can also offer a class on a trial basis online for new students using the Online Registration Form.

To allow a new customer to be able to select and enroll in a class as a Trial, set **Allow Trial Enrollment** to Yes at the bottom of the Summary tab in the Class record. Online Registration must also be set to Yes. Trials are not available in the Parent Portal; they are only available to new customers using the Online Registration form.



Use the **Classes** menu > **Edit All Classes** to select a group of classes to edit, and then use the Global update section if you want to mass edit multiple classes at once.

You should explain your organization's rules regarding Trial classes for students on your website, as each organization has different rules regarding trial classes.

A screenshot of a class configuration form. It includes several dropdown menus: 'Display on Website' (Yes), 'Allow Online Registration' (Yes), 'Allow Portal Enrollment' (Yes), and 'Allow Trial Enrollment' (Yes). Below these are input fields for 'Class ID', 'Virtual Class / Video Link URL' (with placeholder text 'Link to Zoom, Youtube etc.'), and 'Virtual Class / Video Link Text' (with placeholder text 'Optional link text'). A yellow callout box points to the 'Allow Trial Enrollment' dropdown, containing the text: 'Set **Allow Trial Enrollment** to Yes if you would like to offer a trial class. **Allow Online Registration** must also be set to Yes.'

If the class is set to Yes for *Allow Trial Enrollment*, when a new customer selects this class, the below wording will appear under the class in the Registration Form. The customer will select Yes or No from the drop-down. It defaults to No.

A screenshot of a registration form section titled 'ENROLL IN CLASSES (MAX 15)'. It shows a 'Select Class #1:' field with the class name 'Bunny Bounce bounce class general - WDS' and a 'SEARCH' button. Below the class name, the text 'I would like to Trial this class' is displayed, followed by a dropdown menu with 'No' selected.

If the customer selects Yes and submits the Online Registration form, the following occurs for the trial class:

- Class tuition is not posted for this class, even if you have auto-posting set to Yes. Trials can not have tuition auto-posted.
- The customer's confirmation email and your organization's notification email will include Trial beside the class name.
- In your system, all the locations that show the enroll type will set this student's enrollment type as Trial for this class.
- The archived Online Registration will show this class was selected as a Trial.

- The system does not set a future drop date. This means the student enroll type of Trial will remain Trial until your staff either drops the student from the class or changes their enroll type to Trial-Enrolled.



Develop procedures for your staff on how to handle Trial students after the trial class has been attended. See [Staff Procedures for Trial Enrollments](#) for more details.
