

Manage the Time Clock Step 2 - Approve/Unapprove Time

In order to complete a pay period, it is necessary for all time to be approved. Time can be approved as soon as the time entry is created. If you have assigned *Managers* to *Departments*, you may decide to have the Managers approve time. They can choose to approve time in any frequency they prefer (daily, weekly, etc.), or they can wait and perform the approval process at the end of the pay period.



If you pay instructors for the time before or after class/day/time entry, be sure you set a Time Buffer. See the [Time Clock: Time Entry Settings](#) topic for details on setting a Time Buffer

Approve/Unapprove Time Entries

Follow these steps to walk through the time entry approval process.

1. Point to **Staff** (menu) > **Time Clock** > **Approve/Unapprove Time**. If needed, filter your search by selecting **criteria** from the *Search Criteria* section.
2. Select a **Display Setting**.
3. Click **Preview Staff Hours**.
4. Click the **Note** (icon) if any contain the word Note so that you can read any messages left by staff.
5. Use the **Email** icon to email staff members any questions you may have.
6. **Make changes** to time if necessary.
7. Approve hours by clicking the **Approve** checkbox for each entry or use **Check All Rows** to approve time globally.
8. Click **Save Changes**.

Display Settings

Display Settings offers three choices.

[Staff Summary](#)

This displays the total hours per staff person per department.

Approve/Unapprove Time

Pay Period: 03/27/2023 - 04/09/2023

Show Actual Hours vs Scheduled Hours

Legend: Prior Pay Period Time Entries Split Time Over Scheduled Hours Actual Hours Changed

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Location	Name	Department	Manager	Total Hours	Approve
HELP	Alicia Harris	DAN	John Linton	3.75	<input type="checkbox"/>
HELP	Alicia Harris	GYM	John Linton	1.50	<input type="checkbox"/>
HELP	Lisa Shaw	SWIM	John Linton	3.00	<input type="checkbox"/>

Search a column by entering a word into any Search box. Sort a column by clicking the Column Header.

Individual Time Entries

This displays the in/out times and the actual number of hours worked for each time entry.

When the *Individual Time Record* option is selected, the *Show Actual vs. Scheduled Hours?* and the *Find Time Entries from prior pay periods?* fields become active. If *Show Actual vs. Scheduled Hours?* is set to Yes, the result will indicate both the *Actual Hours* and the hours a staff person was scheduled to work. If *Actual Hours* are higher than *Scheduled Hours*, this field will display red in the report, alerting you there may be an overage/problem with this time entry.

Approve/Unapprove Time

Pay Period: 03/27/2023 - 04/09/2023

Show Actual Hours vs Scheduled Hours

Legend: Prior Pay Period Time Entries Split Time Over Scheduled Hours Actual Hours Changed

View 1 - 7 of 7

Note: When run for *Individual Time Entries* it's not possible to sort by the column headers or use the column search fields. This is only available in the *Staff Summary by Department* display option.

Location	Name	Department	Manager	Date	Day	In-Time	Out-Time	Actual Hours	Hour Type	Approve	Note	Email
HELP	Lisa Shaw	SWIM	John Linton	4/6/2023	Thu	11:45am	12:30pm	0.75	Regular	<input type="checkbox"/>	<input type="button" value="Edit"/>	<input type="button" value="Email"/>
								Actual Hours: Scheduled Hours:	0.75 0.50			
HELP	Lisa Shaw	SWIM	John Linton	4/7/2023	Fri	4:15pm	5:00pm	0.75	Regular	<input type="checkbox"/>	<input type="button" value="Edit"/>	<input type="button" value="Email"/>
								Actual Hours: Scheduled Hours:	0.75 0.75			
HELP	Alicia Harris	DAN	John Linton	4/8/2023	Sat	9:45am	11:00am	1.25	Regular	<input type="checkbox"/>	<input type="button" value="Edit"/>	<input type="button" value="Email"/>
								Actual Hours: Scheduled Hours:	1.25 1.00			
HELP	Lisa Shaw	SWIM	John Linton	4/8/2023	Sat	6:00pm	6:30pm	0.50	Regular	<input type="checkbox"/>	<input type="button" value="Edit"/>	<input type="button" value="Email"/>
								Actual Hours: Scheduled Hours:	0.50 0.50			

Scheduled Time is determined by adding the class duration for any instructor's class. It is very important for Classes to be entered correctly in order for *Scheduled Time* to calculate correctly. The following must be entered for each class and is entered from the Class page.

- Status=Active
- Start Time & End Time (in format 4:00pm)
- Class Meets (a day must be checked)
- Class must have students enrolled.
- Class must have instructors listed under the Instructor tab.

Tip: Verify this information is correct for all classes by using *Classes > Edit All Classes*.

If *Find Time Entries from prior pay periods?* is set to Yes, any unapproved time entries in previous pay periods will also display.

Edit Time from Approve Time

With the appropriate permissions, a User can edit staff *Actual Hours* while in *Approve Time*. This allows the user to make changes to the actual hours worked without having to edit the original in and out times and without going into the individual staff person's time clock tab.

To give this permission to a user, ensure that **Edit Actual Hours in Approve Time** is checked in the **Gear (icon) > Settings > Users & Permissions** for this user.

Approve/Unapprove Time

← RETURN **SAVE CHANGES** **CLOSE PAY PERIOD**

Pay Period: 03/27/2023 - 04/09/2023 Legend: **Prior Pay Period Time Entries** **Split Time** **Over Scheduled Hours** **Actual Hours Changed**

Show Actual Hours vs Scheduled Hours

Location	Name	Department	Manager	Date	Day	In-Time	Out-Time	Actual Hours	Hour Type	Approve	Note	Email
HELP	Lisa Shaw	SWIM	John Linton	4/6/2023	Thu	11:45am	12:30pm	0.75	Regular	<input type="checkbox"/>		
							Actual Hours: Scheduled Hours:	0.75 0.50				
HELP	Lisa Shaw	SWIM	John Linton	4/7/2023	Fri	4:15pm	5:00pm	0.75	Regular	<input type="checkbox"/>		
							Actual Hours: Scheduled Hours:	0.75 0.75				

The actual hours can be edited. This allows you to quickly make a change when needed.
Note: This requires a specific User Permission.

Tip: The clock recognizes minutes are a portion of an hour and computes them accordingly. Example: Zippy clocked in at 3:46 pm and clocked out at 4:04 pm. He worked 8 minutes; so Jackrabbit calculates the partial hour as 8 minutes / 60 minutes and displays the result as .13. (8 / 60 = .13).

View a Note

If a note has been added to a *Time Entry* by a staff member, the Note icon will display with the word "NOTE" in it. Click the icon to view the note.

Approve/Unapprove Time

← RETURN **SAVE CHANGES** **CLOSE PAY PERIOD**

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Show Actual Hours vs Scheduled Hours

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HELP	Lisa Shaw	SWIM	John Linton	4/6/2023	Thu	11:45am	12:30pm	0.75	Regular	<input type="checkbox"/>		
							Actual Hours: Scheduled Hours:	0.75 0.75				
HELP	Alicia Harris	DAN	John Linton	4/8/2023	Sat	9:45am	11:00am	1.25	Regular	<input type="checkbox"/>		
							Actual Hours: Scheduled Hours:	1.25 1.25				

If the Note icon has the word "NOTE" in it, the staff person left a note for the person approving the time.
Click the icon to view the note.

Send an Email

To email the staff member directly about a time entry, click the envelope icon to the right of the entry.

Approve/Unapprove Time

← RETURN **SAVE CHANGES** **CLOSE PAY PERIOD**

Pay Period: 03/27/2023 - 04/09/2023

Legend: **Prior Pay Period Time Entries** **Split Time** **Over Scheduled Hours** **Actual Hours Changed**

Show Actual Hours vs Scheduled Hours

Check All Rows Uncheck All Rows

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Location	Name	Department	Manager	Date	Day	In-Time	Out-Time	Actual Hours	Hour Type	Approve	Note	Email
HELP	Lisa Shaw	SWIM	John Linton	4/6/2023	Thu	11:45am	12:30pm	0.75	Regular	<input type="checkbox"/>		
								Actual Hours:	0.75			
								Scheduled Hours:	0.75			

Add your email message in the *Approve Time Card Email* box and click **Send**.

Approve Time Card Email

From: help@jackrabbithelp.com
To: lisashaw@email.com
Subject: Comment on time entry: 4/6/2023, Dept: SWIM, total hours: 0.05

Message: Hi Lisa,
I noticed that you didn't add time for class prep; please be sure to clock in 15 min prior to the class start time.
Thank you!

After all time is approved for a pay period, you can close the pay period. See [Close Pay Periods](#).

Frequently Asked Questions

Expand/Collapse
All