

# Active vs Inactive Families

A family is considered **Active** when it has at least one student enrolled in a class that has not been **archived**. The class start date does not affect this. When a student has an enrollment date in the future, even when the class has already started, the family is considered inactive until the future enrollment date occurs and the student actually starts the class.

The family status will remain active until the class is completed and has been archived. This is automatic and cannot be changed.

## Family: Ager

← RETURN
SAVE CHANGES
DELETE

Make Sale/Post Fees
Payment/Credit
Refund
Statement
Add Student
Add Contact
Archive Family
Family Name
Email
Email Schedules
Submit Absences
Merge Family

Summary
Contacts
Classes
Events
Transactions
Billing Info
Misc
Notes (5)
Resources (1)
Policies (4)

Primary Contacts

View 1 - 2 of 2
Print
Refresh

Contacts	Type	Home Phone	Work Phone	Cell Phone	Email	Bill	Login	Portal UserID	Last Login
<a href="#">Holly Ager</a>	Mother	(704) 555-2415		(704) 555-2415	<a href="mailto:hollyager41@gmail.com">hollyager41@gmail.com</a>	Yes	Yes	hollyager41@gmail.com	4/8/2022 1:53:00 PM
<a href="#">Victor Ager</a>	Father	(704) 555-2415		(704) 374-2415	<a href="mailto:agingvictor@gmail.com">agingvictor@gmail.com</a>	No	Yes	agingvictor@gmail.com	2/1/2023 2:46:00 PM

Students

View 1 - 3 of 3
Print
Refresh

First Name	Last Name		Active	Gender	Birth Date	Age	Grade	Fixed Fee	Enrolled Classes	F. Enroll	Wait
<a href="#">Barbie</a>	Ager	<a href="#">Enroll</a>	Y	Female	11/17/2011	11 yrs, 2 mths			Cheer Ready - Fri 6pm(Stephanie A.)(75), Tumbling L1 - Mon 6pm(Livy W.)(70), Ballet L1 - Tues 6pm(Dianne H.)(70)	<a href="#">0</a>	
<a href="#">Dani</a>	Ager	<span style="color: red;">+</span> <a href="#">Enroll</a>	Y	Non-Binary	7/11/2008	14 yrs, 7 mths			Tumbling L2 - Mon 5pm(Livy W.)(85), Hip Hop L1 - Wed 7pm(Dianne H.)(75)	<a href="#">0</a>	
<a href="#">Dave</a>	Ager	<a href="#">Enroll</a>	Y	Male	7/11/2008	14 yrs, 7 mths			Tumbling L2 - Mon 5pm(Livy W.)(85)	<a href="#">0</a>	

Current Balance 606.00  Problem Account [?](#)

Location CCD

Status Active

Registration Date 11/5/2016

Primary Phone (704) 555-2415